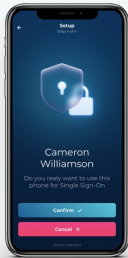




Passwordless Authentication in Government Agencies

The State Agency for Infrastructure Restoration and Development of Ukraine implemented the Hideez mobile app to protect against cyberattacks and ensure quick and secure access for employees and work resources



CHALLENGES

According to the [2024 BSI report](#), reported cyber incidents targeting public administration institutions rose by 30% last year – making this sector the most frequently attacked of all. Phishing remains the primary initial vector, accounting for roughly 84% of breaches by exploiting weak or reused passwords.

Effective October 2024, the EU's [NIS2 Directive](#) requires public institutions to adopt multi-factor or continuous authentication solutions – including passwordless methods. However, government IT environments remain highly fragmented, combining legacy applications, cloud-based services, and remote workstations, which makes it difficult to manage these security measures uniformly.

SOLUTION

The Agency for Infrastructure Restoration and Development decided to deploy [Hideez Identity](#) after an unsuccessful attempt with YubiKey USB keys, which were actively used by only 5% of employees.

The Hideez mobile app provided a more convenient and cost-effective alternative, ensuring **100% protection** against phishing attacks and accelerating authentication by **2-3 times**. Employees now access PCs, email, VPNs, and other services by scanning QR codes displayed on their screens.

"Since adopting Hideez, authentication has become both secure and user-friendly. The IT department easily integrated the solution, and we have almost entirely eliminated passwords in favor of Hideez authentication."


– **Roman Komendant**,
Director of Technical Support and Innovation Development

GETTING STARTED


[Book a demo](#) to explore the system's capabilities and start a free pilot project tailored to your use cases.

Government agencies can benefit from special enterprise conditions, custom authentication scenarios, and dedicated technical support.


Learn more: hideez.com/



Biometric login with Passkeys





Hideez Authenticator mobile app





Hideez Key hardware tokens

KEY BENEFITS

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Free Pilot Program – Organizations can test the solution with a small group of users before full deployment.
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Fast and Easy Deployment– Available as a cloud-based or on-premises solution with self-service user registration.
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Proven Security – The solution has been certified by FIDO2 and U2F standards and complies with EU-wide regulations like NIS2, DORA, etc.
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Seamless Integration – Works with Active Directory, Entra ID, Microsoft Exchange, Office 365, Google Workspace and many other services.