



Secure Remote Access to Bank's Critical Infrastructure

ProCredit Bank eliminated passwords for IT administrators, ensuring simple and controlled access to systems.

CHALLENGES

[ProCredit Group](#) is an international banking group with German roots, operating in over 10 countries and serving 75,000 clients in the small and medium-sized business sector. In the context of growing EU requirements for bank cybersecurity, IT administrators are obligated to ensure full control and protection of access to internal resources.

Hideez received a request from Quipu GmbH – a subsidiary responsible for managing the IT processes of the group's banks. The main objective was to ensure secure and fast remote access to employees' computers and services. Operating in terminal mode, numerous workstations, and manual password entry posed risks of errors, delays, and data leaks. One of the mandatory requirements was to deploy the solution in a private cloud environment, without using public cloud platforms.

SOLUTION

The company started with a pilot project, during which the Hideez Server was deployed and Hideez Keys were tested. Currently, the team uses a combination of hardware keys and the Hideez Authenticator mobile app, which allows them to:

- Automate password entry in terminal mode;
- Remotely unlock employee computers;
- Quickly switch between accounts and avoid errors;
- Reduce the human factor and enhance access security.

ADVANTAGES



Free pilot: Opportunity to try the solution during a free pilot project with a small user group.



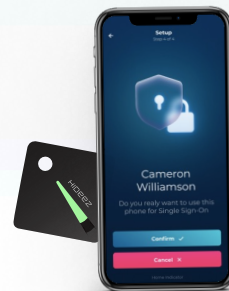
Simple deployment: Quick deployment in a private cloud or on-premises infrastructure for maximum control.



Proven Security: The solution has been certified by FIDO2 and U2F standards and complies with EU-wide regulations like NIS2, DORA, etc.



System integration: Local Active Directory, Entra ID, remote workstations, web services and legacy systems.



Available authentication methods:



Biometric login based on Passkeys



Mobile app and unique QR codes



Hideez Keys hardware tokens

Getting Started

[Book a demo](#) to explore the system's capabilities and start a free transition to passwordless access tools.

Financial institutions can benefit from special conditions, including customization for specific authentication scenarios and dedicated support.