HIDEEZ

Case study

Passwordless VPN Access for National Police of Ukraine

LLC "Infrastructure Security" supports the Unified Video Surveillance and Video Analytics System of the National Police of Ukraine and uses Hideez Authenticator to secure VPN access while ensuring uninterrupted operations

CHALLENGES

The National Police of Ukraine operates a large-scale, mission-critical video surveillance and video analytics system used daily by thousands of employees. Secure remote access to this infrastructure is essential, especially for staff connecting via VPN from distributed locations.

Ukraine's SSSCIP reports phishing as the primary attack vector, with Russian hackers exploiting VPN vulnerabilities to target critical infrastructure.

This regulated environment, with tools like Cisco Secure Endpoint and diverse workstations, complicated authentication: passwords were vulnerable, while hardware tokens proved unscalable and user-unfriendly. The need was for seamless 2FA integration with FortiClient VPN to block unauthorized access under high-stakes operations.

SOLUTION

Hideez Authenticator was deployed as a second factor for VPN connections via FortiClient VPN, using one-time tokens to confirm user access. Only users registered on the Hideez server and granted appropriate permissions can authenticate, which technically prevents sharing access with third parties and strengthens protection of critical infrastructure.
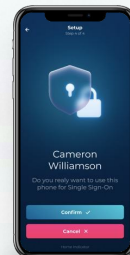
"It has proven to be an effective two-factor authentication solution for critical infrastructure, and we see strong potential for further improvement as compatibility and stability continue to evolve."

– Ihor Sementsiv, Director, Infrastructure Security LLC

	Biometric login with Passkeys		Hideez Authenticator mobile app		Hideez Key hardware tokens

KEY BENEFITS

Free Pilot Program – Organizations can test the solution with a small group of users before full deployment.

Fast and Easy Deployment – Available as a cloud-based or on-premises solution with self-service user registration.

Proven Security – The solution has been certified by FIDO2 and U2F standards and complies with EU-wide regulations like NIS2, DORA, etc.

Seamless Integration – Works with Active Directory, Entra ID, Microsoft Exchange, Office 365, Google Workspace and many other services.

GETTING STARTED

Book a demo to explore the system's capabilities and start a free pilot project tailored to your use cases.

Critical infrastructure requires secure VPN access, but passwords are vulnerable and traditional tokens are cumbersome — creating the need for seamless two-factor authentication.

Learn more: hideez.com/

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